ON THE PHONE

SORULAR

TEST 1

1 Betty: Hello, Betty speaking.

Andy: Hi, Betty. This is Andy. Is your sister there?

Betty: Hold on a moment, please. .....

Complete the dialogue with the suitable choice.

A) I'll call back later.

B) I'll just get her.

C) I can't hear you very well.

D) She is in a meeting now.

2 Your mother's phone is ringing. Your aunt calls your mom. You answer the phone because your mom is very busy in the kitchen. She can't respond the phone.

What do you say?

A) One moment, please. I'll get her.

B) I'm not feeling well.

C) I think you've got the wrong number.

D) I'm afraid she is very busy now.

3 When the line is ..... , it means that you call your friend but he's talking to someone else at that moment.

Complete the sentence with the best word.

A) free B) connected

C) engaged D) available

Hello, Sıla. It's Kate. How are you?

Hi, Kate. Fine, thanks. And you?

Fine, too. We're meeting friends tomorrow. Fancy joining us?

I'm sorry, but I can't. I have to look after my little brother.

What's wrong with him?

He's got the flu.

Oh, I'm sorry to hear that. I hope he'll get well soon.

I hope so. Thanks.

OK. We'll meet up later, then.

OK. See you later.

Read the phone conversation and find the sentence that shows Kate's concern.

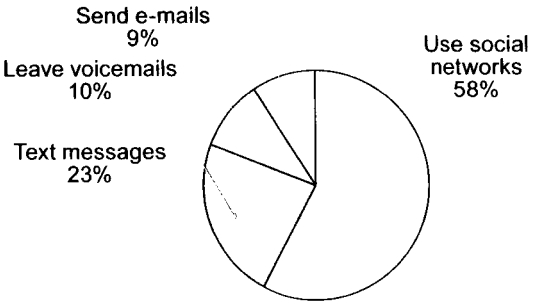
A) We'll meet up later, then.

B) Fancy joining us?

C) How are you?

D) Oh, I'm sorry to hear that.

Teens' Communication Preferences



According to the chart, which one is true?

A) Less than 9% of the teens send e-mails to communicate.

B) More than half of the teens prefer using social networks.

C) Nearly half of the teens use text messages to keep in touch with their friends.

D) Teens prefer leaving voice-mails the most.

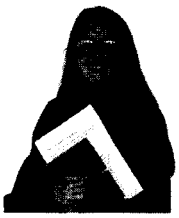
6

I. Could I ask who's calling?
II. Hello, Mike speaking.
III. Hold on, I'll check. Kathy! Kathy!
IV. Hello, Mike. Is Kathy there?
V. I'm sorry, this is her classmate Jane.

Put the sentences in the correct order to make a conversation.

A) IV – II – III – I
B) II - I - IV - III - V
C) II - IV - I - V - III
D) I – II – III – IV

7



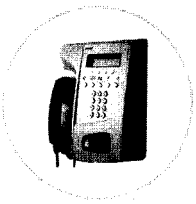
Hi, I'm Sally. My grandfather is not good at using the mobile phone. He can't dial the numbers when he phones someone. He wants help from me and I do that for him.

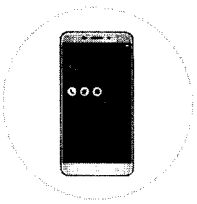
What does the underlined word mean?

A) to answer a telephone call
B) to telephone or write to somebody
C) to press the buttons on a telephone
D) to put the phone down

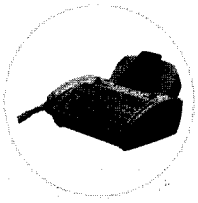
8 Oliver wants to talk to his parents and needs to call them. His mobile phone is broken but he has a phone card. He is going to go out in the afternoon and use the pay phone to call his parents.

Read the text above and find the underlined word in the pictures.

A)


B)


C)

D)


9

	send an e-mail	text a message	make a phone call
Luke	✓	✓	✗
Dave	✗	✓	✓

Look at the table. What do Luke and Dave have in common?

A) They prefer sending e-mails to communicate.
B) They hate making phone calls.
C) They text messages to keep in touch with their friends.
D) They never check their e-mails.

10 Simon: Hello, Christina. It's Simon. How are you doing?

Christina: Great, thanks. What about you?

Simon: Fine, thanks. We're meeting friends to drink something at a café after school. Would you like to join us?

Christina: ..... .

Simon: No problem. We'll meet up later.

Which option is the best to complete the phone conversation?

A) Sure. I'm not going to do anything tonight.
B) That would be great. I will be there.
C) I'm worried about you because you haven't come there.
D) I'd love to, but I am going to go to the dance club.

SORULAR

TEST 2

1 Secretary: Hello. Mr. Wayne's office. How can I help you?

Mr. Brown: Hello. Could I speak to Mr. Wayne, please?

Secretary: I'm sorry, he is in a meeting now. ..... .

Mr. Brown: No, thanks. I'll call back later.

Complete the phone conversation with the suitable question.

A) Can you hold on a moment, please?

B) Could you please repeat that?

C) Do you want to leave a message?

D) Could you tell him to contact me?

2

	Text messages	Use WhatsApp	Make phone calls	Send e-mails
Adults	15%	11%	50%	24%
Teenagers	25%	49%	14%	12%

According to the table, which one is false?

A) Half of the adults prefer making phone calls to using WhatsApp.

B) Less than half of the teenagers use WhatsApp.

C) Most of the teenagers like texting messages more than making phone calls.

D) The least preferred is to send e-mails both for teenagers and adults.

3 Gabriel: Hello, this is Gabriel.

Nathan: Hello, Gabriel. It's me Nathan. What's up?

Gabriel: I'm really bored at home. Let's go out and spend time together.

Nathan: I'd love to, but I can't. I'm attending a tennis tournament this afternoon. Unfortunately, my racket is broken. Could you do me a favour? I need another one. Could I borrow yours?

Gabriel: Sure, that's fine.

Nathan: Thank you so much. I'll come and get it in an hour if that's OK.

Gabriel: Yes. I'll be in and wait for you.

Nathan: OK. Thanks. See you, then.

Which one is true according to the dialogue on the phone?

A) Gabriel is the caller.

B) Nathan makes an offer to Gabriel.

C) Nathan can't attend the tennis tournament.

D) Gabriel will lend Nathan his racket.

4

Mobile Phone Etiquette

Most teenagers use mobile phones to communicate with their friends. However, people shouldn't disturb other people around them when they're talking on the phone. They should never make calls in public places like the cinema or theatre. Using a mobile phone in the cinema is rude. It is not respectful to make calls and to send or receive messages in public places.

Read the text above. Which one is false?

A) Talking on the phone in public places is rude.

B) Using a mobile phone is not popular among teenagers.

C) It is not respectful to send messages in public places.

D) When we are in public places, we shouldn't speak loudly on the phone.

5 Steve: Hello, Steve speaking.

Derek: Hi, Steve. This is Derek.

Steve: Ooh! Hi, Derek! What's up?

Derek: I'm doing well, thanks. Do you have any plans this Saturday afternoon?

Steve: No, I don't. Why are you asking?

Derek: Well, I'm organising a footvolley tournament on Saturday afternoon. Would you like to join us?

Steve: That would be great! So, what time are you going to go?

Derek: We are going to go to Adrenalin Beach at 3 in the afternoon.

Steve: OK, see you on Saturday then.

Derek: See you. Bye.

Find the sentence that shows Derek's offer to Steve.

A) Would you like to join us?

B) Do you have any plans this Saturday afternoon?

C) That would be great!

D) We are going to go to Adrenalin Beach at 3 in the afternoon.

6 Erica: Hello, Erica speaking.

Britney: Hi, Erica. This is Britney. Have you got a plan for this Sunday evening?

Erica: Sorry, Britney. But I'm not available now. ..... .

Britney: OK, no problem. Talk to you later, then.

Complete the dialogue with the correct option.

A) Please don't hang up the phone.

B) I'll call you back in an hour.

C) I hope you feel better soon.

D) Hold the line, I'll put you through.

7

Jonathan: Hello, Kayle. This is Jonathan. I have an extra ticket for the basketball match tonight. Would you like to go with me?

Kayle: Thanks for inviting me, but I can't come. ..... tonight. We're going to buy a new smartphone.

Look at the picture above. Complete the sentence according to the picture.

A) I am going to go to the music store with some friends

B) I am going to go to the movie theatre after school

C) My father and I are going to go to the accessory store

D) My father and I are going to go to the technology store

8 Wendy: I talked on the phone with my best friend, Nancy, last night. We argued and she yelled at me.

Sue: Oh, really? ..... I hope things get better soon.

Choose the correct option for the blank.

A) I'm sorry, I'm not available now.

B) Thank you so much for calling.

C) I hope you can be there.

D) I'm sorry to hear that.

9 Imagine that you are Evelyn. You are having a party tonight. You want to talk to your friend Steve because you want to invite him to your party but he didn't answer the phone. So you'd like to leave a message on his answering machine.

What do you say?

A) Hello, Steve. This is Evelyn. I'm having a party tonight. Fancy joining us?

B) Hi, Steve. This is Evelyn. Thanks for inviting me to your party. I'll definitely be there.

C) Hello, Steve. This is Evelyn. I'd love to come. I'm not going to do anything tonight.

D) Hi, Steve. This is Evelyn. That would be great, but I have some guests tonight.

10 (I) Tomorrow is my brother's birthday. (II) He wants to have a smartphone. (III) I'm going to take his smartphone to the shop. (IV) I'm going to buy a new smartphone for him as a birthday present.

Which sentence does not conform to the meaning of the text?

A) I B) II C) III D) IV

LGS 2019 ÇIKMIŞ SORU

11 Mike: Good afternoon. This is Mike.

Sally: Good afternoon, Mike. This is Sally.

Mike: - - - -

Sally: Hold on a moment, please. I'll get him.

Which of the following DOES NOT complete the conversation?

A) Is Nick there?

B) Nick has gone out.

C) I want to talk to Nick.

D) May I speak to Nick?

SORULAR

TEST 3

1 Everybody knows that teenagers love their mobile phones. Most teens prefer text messaging for communication because it is cheap, fast and fun. Also, they mostly write text messages by using short combinations of numbers, words and symbols. For example, number 2 means "to" and symbol @ means "at". In some schools, teachers believe that this text language is bad because it has some negative effects on teenagers.

Which one is not true according to the text?

A) Teenagers use some combinations of numbers and words in their messages.

B) Most of the teens send text messages to communicate with people.

C) Text messages aren't popular among teenagers because they prefer making phone calls most.

D) Teachers are worried about the negative effects of text messaging on teens.

2 Rachel: Hello, Rachel speaking.

Molly: Hi, Rachel. This is Molly. How are you?

Rachel: Fine, thanks. And you?

Molly: Great, thanks. How about hanging out this evening?

Rachel: I'm sorry, Molly. I'm at the office now. Can we talk after work?

Molly: OK, no problem. I will call you back later again.

Find the sentence that shows Rachel isn't available at the moment.

A) Fine, thanks.

B) I'm at the office now.

C) Hello, Rachel speaking.

D) I'm sorry, Molly.

3

I. No, that's okay. I'll call back later.

II. Hello. Can I talk to Mr. Harrison, please?

III. OK. Bye for now.

IV. I'm afraid he's out now. Would you like to leave a message?

V. Hello, Mr. Harrison's office.

Put the sentences in the correct order to make a phone conversation.

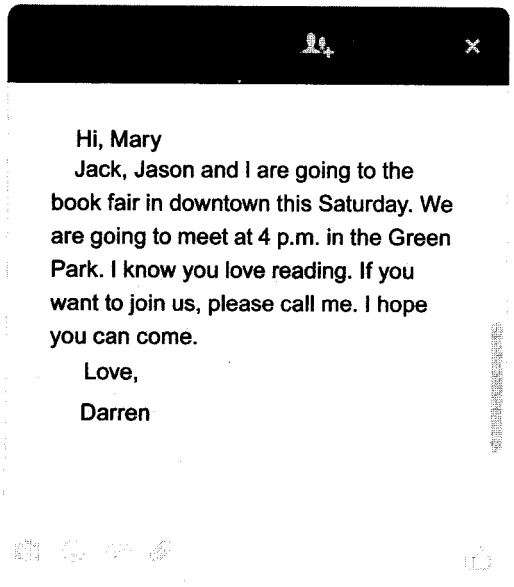
A) III- I - II -V – IV

B) I - III - V - IV - II

C) II – IV – V - III –I

D) V -II – IV – I – III

4



Read the text above. Find the question that is not answered in the text.

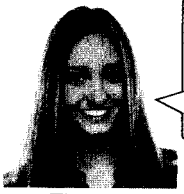
A) Who will Darren go to the book fair with?

B) Where are they going to meet?

C) What kind of a book will Darren buy?

D) What time are they going to meet?

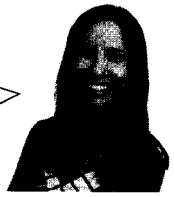
5



I usually text messages and make phone calls to my friends. I also like sending e-mails to keep in touch with them.

Tina

I'm not good at using a mobile phone so I usually write letters or send postcards to my family.



Amanda

Read the speech bubbles above and find the difference between Tina and Amanda.

A) They prefer using technological devices to communicate.

B) Amanda can't use the mobile phone well enough but Tina can.

C) Both of them like texting messages and writing letters.

D) They enjoy sending postcards to their own families.

6

Hello, I'm Nancy. There are many ways to communicate in the world but I think the best way of communication is speaking face-to-face because it makes people more sociable in person.

Why does Nancy think that face-to-face interaction is the best way of communication?

A) She loves chatting with her friends on the Net.

B) Because people can be more sociable with it.

C) Because people hate using communication technologies.

D) She thinks face-to-face interaction is not useful.

7

Dial: to press numbers on a telephone to call someone

Hang up: to finish a conversation on the telephone by putting the phone down

Contact: to establish communication with someone

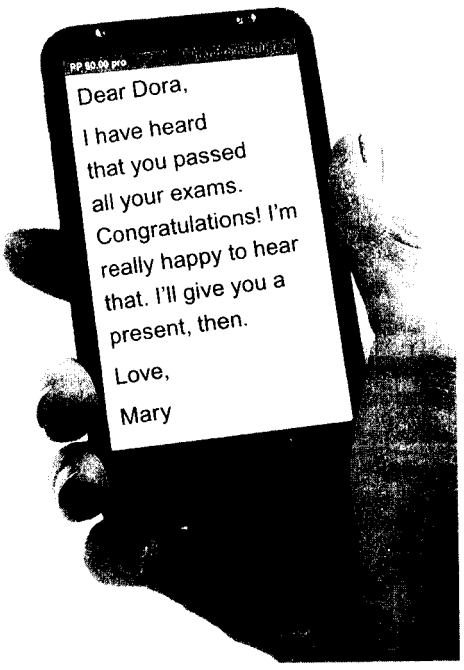
Connect: an electronic telephone answering system

Which word's definition is given wrong?

A) hang up B) dial

C) connect D) contact

8



What is Mary's reason for writing this text?

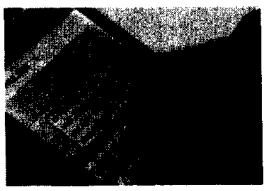
A) Accepting an invitation.

B) Giving an excuse for not attending the party.

C) Planning a surprise party for Dora.

D) Congratulating Dora for her success.

Answer the questions (9-10) according to the passage below.



Most teenagers prefer sending text messages through their smart phones. They like using technological devices. They usually send e-mails or make chats by the Internet. Teens mostly use social media and social networks to communicate with each other. However, they don't write letters or postcards and use the pay phone because they think they aren't fast, fun and cheap.

9 **According to the passage, ...**

A) teens enjoy sending e-mails the least

B) teenagers usually use social networks to keep in touch with each other

C) all teens prefer making phone calls to communicate

D) teens send text messages less than e-mails

10 **Teens ..... .**

A) think letters or postcards aren't fast and fun

B) prefer using the pay phone to writing text messages

C) don't like using the Internet to communicate with each other

D) use letters and postcards as communication ways

SORULAR

TEST 4

1

Hi, Julia

I called you twice today but you didn't answer my phone. You haven't come to school for three days. I'm worried about you. Please call me when you see my message.

Linda

According to the text messaging, which option can be false?

A) Linda expresses her concern about Julia on her message.

B) Julia and Linda study at the same school and they are friends.

C) Linda sends a text message to Julia for learning about her situation.

D) Julia called Linda to learn why she hasn't come to school for three days.

2

Hello, I'm Carter. I'm a high school student. In my school, every student has a cellphone and they use them all the time. I have a cellphone, too. I use it to communicate with my family and friends. I usually use WhatsApp to text my friends. I sometimes call my parents and friends. I rarely check my social media accounts on my phone.

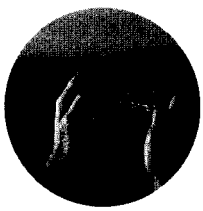
Which one doesn't Carter do on his phone?

A)

B)

C)

D)



3 You want to go to the shopping mall with your best friend after your Math course. You invite him / her but he / she doesn't accept your invitation because he / she doesn't feel well today. You want to express your sympathy and concern.

What do you say?

A) I think you are ill today.

B) I think you are available now.

C) I hope you have a great time.

D) I hope you'll feel better soon.

4 Hi, I'm Sandra. I had a survey in my school, because I wanted to learn about teen's communication preferences. According to the survey, all students have a smart phone. 95% of the students have social media accounts and they use their phone for social networks. Only 14% of the students use real text messages, not WhatsApp. Finally, 70% of them make phone calls everyday.

According to the text, which one cannot be correct?

A) Almost all teens are interested in social media and use their phone for that.

B) Sandra's research was about teens' communication preferences.

C) More than half of the teens use their phone to make phone calls.

D) Sandra conducted a research on why teens prefer WhatsApp to real text messages.

5 I. Could I ask who's calling?

II. Hello Clara, is Emma there?

III. I'm sorry, this is her friend Nancy.

IV. Hello, Clara speaking.

V. I'm sorry Nancy, but she is not at home now.

Put the sentences in the correct order to make a phone conversation.

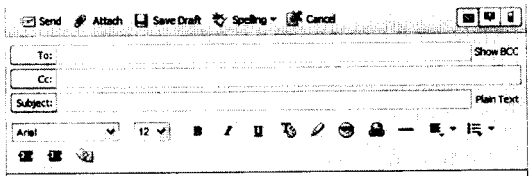
A) II - IV - I - III – V

B) IV - II - I - III - V

C) II - IV - V - III – I

D) IV - I - II - V – III

6



Hello, Damla

My friends and I are going to have a picnic on Sunday afternoon. We are going to go to the city national park at 2 p.m. We'll have a great time together. My father is going to drive us there. Would you like to join us? I know you like nature. If you want to come, please be at our home at 1.00 p.m. I hope you can come.

Love,

Megan

Which one is false according to the e-mail?

A) The event will be on Sunday afternoon.

B) They're going to go to a park for the picnic.

C) Damla's father will give them a ride.

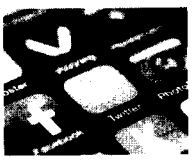
D) Megan and her friends will go to a picnic.

7

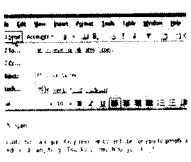
Hi, I'm Martin. I usually text messages, use social media and send e-mails to communicate with my friends. They're fast and fun. I am really good at using technology. I don't prefer face-to-face interaction.

Read the text above and find the communication way in the picture that Martin doesn't use.

A)



B)



C)

D)

8 Annabel: Call Oliver one more time.

Max: I called him four times. ..... I think he's talking to someone else.

Annabel: OK, then. We will study without him.

Max: OK. He lost his chance.

Which sentence completes the dialogue?

A) The line is engaged.

B) I can't hear his voice well.

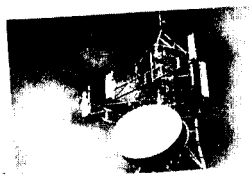
C) My battery is dead.

D) He doesn't answer my texts.

Answer the questions (9-10) according to the passage below.

Base Stations

When your mobile phone is on, the phone communicates to a base station. This is the simple description of base station. It is a special antenna and it helps mobile phones to connect each other. There are many base stations in cities all over the world. Sometimes telephone companies hide their base stations, so people don't notice them. There are also a lot of discussions about whether these base stations cause health problems.



9 **According to the text, which one is false?**

A) The mobile phone communicates with base stations.

B) Telephone companies sometimes disguise their base stations.

C) People can see all base stations clearly.

D) There are a lot of base stations in the world.

10 **What can we say about base stations?**

A) Base stations aren't harmless.

B) They help people to send e-mails.

C) They're special devices to connect phones each other.

D) Base stations use radio waves to communicate.

SORULAR

TEST 5

Answer the questions (1–3) according to the passage below.

How to Use or How not to Use a Mobile Phone

Mobile phones are very popular among the teens. They always use them to keep in touch with their friends. They can call and text each other whenever and whoever they like. However, most teens don't know how to use the mobile phones appropriately. In the modern world, the need to communicate is a hot topic but you have to respect the others as well. You shouldn't disturb the others while talking on the phone. Unfortunately, most teens don't realize they are disturbing the others. You have to speak politely on the phone. Some teens send and receive text messages at the cinema during a movie. This is so rude. You cannot use your mobile phones while the others are watching a movie. While walking on the street, you shouldn't look at your mobile too much. You may just hit someone and harm them. What is more, you may also put yourself in danger. You may have a car accident if you look at your phone too much. Don't listen to music loudly with your mobile. You may want to listen to music but you have to respect the others. Don't forget that they might not want to listen to the songs which you are fond of. In a public place, we have to pay more attention. We just don't want to disturb the people around us.

1 According to the passage, most teens ..... .

A) don't prefer using mobile phones to keep in touch with their friends

B) notice they are disturbing the others while talking on the phone

C) don't know how to use a mobile phone properly and politely

D) know that the other people might like the music they love

2 While you're walking on the street, ...

A) looking at your mobile too much may harm you

B) you shouldn't respect the others

C) you can speak with a headphone according to the writer

D) you may disturb the others if you make your phone conversation politely

3 Which one is wrong according to the passage?

A) Looking at your mobile while walking is too dangerous.

B) Texting at the cinema during a movie is not a rude behaviour at all.

C) It is possible that you might have a car accident if you look at your phone too much.

D) The need to communicate is a very popular topic of the modern world.

4 People first used text messages in 1992. They called the service SMS (Short Message Service). It soon became popular because text messages are cheap, fast and fun. Now, people send nearly 10 million text messages a day in Turkey.

Which one is true according to the text?

A) In Turkey, nearly half of people prefer text messages to communicate.

B) More than half of the people prefer using social networks.

C) SMS is popular because it is cheap, fast and fun.

D) It is not respectful to send messages in public places.

5 Samantha: Hello. This is Immediate Media Company. How can I help you?

William: Hello. I'd like to speak to Mr. Adams, please.

Samantha: Hold on a moment, please. I'll check.

William: Sure.

Samantha: Sorry, he is not available at the moment. ..... ?

William: No, thanks. I'll call later.

Choose the best option that completes the dialogue.

A) Would you like to leave a message

B) Can you call later, please

C) Can you show me how to leave a message

D) Can I put you through

6 Cameron: Hello?

Arnold: Hello, Cameron. How are you?

Cameron: ..... ?

Arnold: It's Arnold from school.

Cameron: Oh sorry, Arnold. I have a problem with my mobile. I guess it's broken. It cannot see the names and I don't know what to do.

Arnold: Why don't you just call the customer service? They may help you.

Cameron: I'll try. By the way, I'm OK. What about you?

Which option is appropriate to complete the phone conversation?

A) Can you hold the line, please

B) Can you tell her that Arnold called

C) May I take your message

D) May I ask who is calling

7 Tina: What's a payphone?

Liam: If you have a phone card, you can use it to call whoever you like. They are everywhere around the town. Haven't you seen the phones in a little red hut on the corner of almost every street?

Tina: Yes, of course I've seen them. ..... ?

Liam: It's very easy. Just put the card in the slot and dial the number.

Tina: Thanks, Liam.

Find the best option to complete the dialogue.

A) Where can I buy a phone card

B) How can I use a payphone

C) Who do you usually call with a payphone

D) When did you learn how to use a payphone

8 Secretary: Perform Group Company. How may I help you?

Mr. White: Hello! This is Brian White. Is Mrs. Collins there?

Secretary: Hello, Mr. White. Hold on a moment, please. I'll try to put you through.

Mr. White: Sure.

Secretary: I'm sorry Mr. White. ..... Would you like to leave a message?

Mr. White: Can you tell her to call me back?

Secretary: Sure. Have a nice day.

Choose the best option that completes the dialogue.

A) She is available now.

B) She is not at the office today.

C) The line is engaged.

D) I will connect you.

SORULAR

TEST 6

Answer the 1st and 2nd questions according to the passage below.

I hope that there will be a better world in the future that we adults cannot see. Teenagers should work hard to contribute the development of their own country. We adults are expecting much from them. I believe they will be more tactful than us when they grow. They will contribute not only to their own countries but also to the other countries around the world. For example; they will help people in need in poor countries. They will support disabled children all around the world. They will probably give medical care to the refugees and be a volunteer to make the environment better by planting trees and keeping the environment clean. They will create a better world to live that we couldn't do.

The writer of the passage ..... .

A) is trying hard to make the world a better place

B) needs medical care because of his/her health problems

C) warns teenagers against possible problems they will face in the future

D) is expecting the things from teenagers that adults couldn't do

Teenagers ..... .

A) will be helpful to just their own countries

B) will create a world where everything is much better

C) don't have any goals to create a better world to live in

D) should pay much attention on the latest fashion

Frantier Airlines. How can I help you?

Hello. I want to make a reservation from Antalya to London for next Monday.

Sure! Single or return?

Single, please.

We have just business class. Would you like to continue booking?

..... ?

It's about $450.

Oh, no! It's too much for now. Thanks anyway.

You're welcome. Have a good day, sir.

Find the suitable question for the blank.

A) How much does it cost

B) How long does the flight last

C) How late does the plane depart

D) How often do you have flights from Antalya to London

Senseon Company. How may I help you?

Hello! Is Mr. Stevenson there?

May I ask who is calling?

This is Mr. Connor.

Hello, Mr. Connor. He is at the office now.

..... ?

Sure. Hold on a moment, please. Let me try to connect you.

Thank you.

Choose the best option that completes the dialogue.

A) Could you tell him that Mr. Connor called, please

B) Could you tell him to call me back, please

C) Could you take a message, please

D) Could you put me through to Mr. Stevenson, please

5 Lily: Hello?

Craig: Hello! Is that Jenny?

Lily: No, it isn't. Hold on a moment. I'll get her. Jenny! Jenny! Someone's calling you.

Jenny: Hello. Jenny's here.

Craig: Hello, Jenny. This is Craig. I'm planning a house party on Saturday. It'll be so much fun. Would you like to come over?

Jenny: I'd love to but I can't, Craig. I have another plan on Saturday.

Craig: Never mind! Maybe another time. Bye!

Jenny: Bye!

Find the sentence that shows Jenny's excuse for not accepting the offer.

A) I have another plan on Saturday.

B) Never mind!

C) Maybe another time.

D) Would you like to come over?

6 Grandfather: How do you keep in touch with your friends?

Willy: I often use my mobile phone. Mobile phones are very popular among the teens. What about you?

Grandfather: I use the traditional methods. I prefer writing letters. I think mobile phones are a little bit ..... for me. I still don't know how to use them appropriately.

Willy: Really Grandpa? I can teach you how to use a mobile phone.

Choose the best option that completes the dialogue.

A) useful B) old-fashioned

C) disabled D) hard

7 Mike: How do you communicate with your friends, Kim?

Kim: I usually contact them on social networking sites and send e-mails.

Mike: How much time do you spend online?

Kim: .....

Mike: Oh really? You're an Internet addict.

Fill in the blank with the appropriate option.

A) At least 5 or 6 hours.

B) Just 10 minutes.

C) I don't have enough time.

D) I don't have a computer.

8 Secretary: Hello. Time Warner Company. How can I help you?

Mary: Hello! May I talk to Mr. Adams, please?

Secretary: Hold on a minute, please! .....

Mary: Sure. Thanks.

Choose the best option that completes the dialogue.

A) I'll put you through.

B) The line is engaged.

C) He is out at the moment.

D) It's a bad line.

9

Sharon: Which communication way do you prefer keeping in touch with your friends?

Donna: .....

Choose the best option that completes the dialogue according to the visual above.

A) I usually prefer face to face communication.

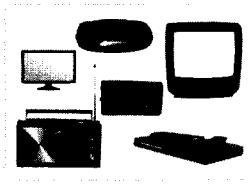
B) I use social networking sites to contact my friends.

C) I send them e-mails every morning.

D) I call them on my mobile phone.

SORULAR

TEST 7

1 

Radio, cinema and television have affected modern society greatly. They have changed the way we live. We can easily get information by using them. We also have a chance to exchange information with radio and television. Unfortunately, everything you watch or listen is not correct. You have to be very careful if you want to get correct information and understand everything clearly.

What can you understand from the paragraph above?

A) Everything you hear from radios is correct enough to believe.

B) You can get and give information using televisions and radios.

C) You don't need to be careful to understand if the information is true or not.

D) Radio, cinema and television have just affected modern people badly.

2 Ron: Can you name a good application to ..... ?

Dan: Why do you need that?

Ron: I will visit Japan next summer. I just need to learn basic things in Japanese.

Dan: Oh, I see! There are many online dictionaries and good applications in the mobile store in your cell phone. Just check them out. You'll find some useful tools for you.

Ron: Oh thanks, Dan.

Choose the best option that completes the dialogue.

A) learn the lyrics of a song

B) give tips about a foreign country

C) share my opinions and ideas

D) improve a foreign language

3 Secretary: It's Eka Internationals. How can I help you?

Jennifer: Hello. May I speak to Mr. Bryn, please?

Secretary: I'm sorry he is not available now. .....

Jennifer: Could you please tell him to call me back? He has my number.

Secretary: Sure. Have a good day.

Jennifer: Thank you! Good bye!

Choose the best option to fill in the blank.

A) Why do you want to talk to Mr. Bryn?

B) Would you like to leave a message?

C) What's your phone number, please?

D) Would you like to call him later?

4 Dave: Hello?

Mark: Hi, Dave. How is it going?

Dave: ..... ?

Mark: It's Mark from the company.

Dave: I'm sorry, Mark. I forgot to save your number.

Find the best option that completes the conversation.

A) Can I leave a message?

B) May I ask who is calling?

C) How can I help you?

D) Can you hold on a moment, please?

5 Technology dominates the teenagers' ways of communication. (I)They don't like using the text messages anymore. (II) They prefer social networking sites to traditional methods like letters. (III) Sending e-mails is another kind of communication for them. (IV) They send and receive them every day.

Which sentence is not suitable for the meaning of the paragraph?

A) (I) B) (II) C) (III) D) (IV)

6

I. Hello! Who's this?

II. Oh really? Can I leave a message?

III. Hey Sam! Sorry, but she isn't available now.

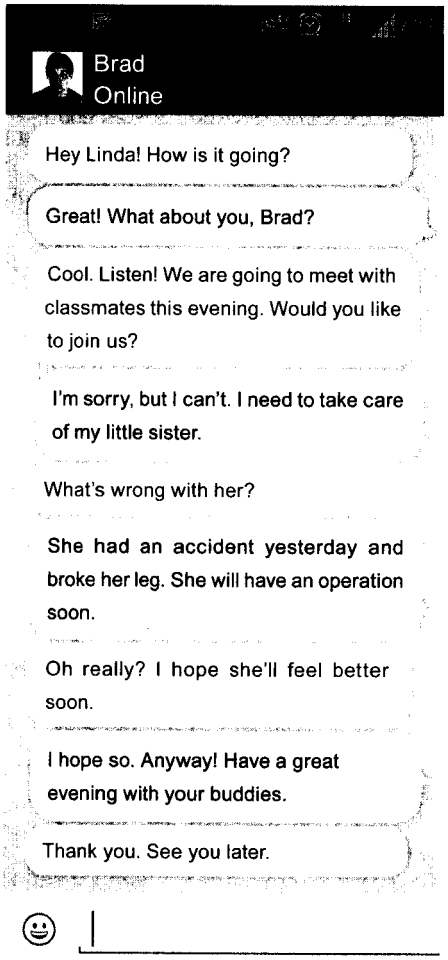
IV. It's Sam speaking. Is Sarah in?

Put the conversation in the correct order.

A) IV - I - III - II B) I - IV - III - II

C) I - III - IV - II D) IV - III - II - I

7



Why did Linda refuse the invitation?

A) She wants to spend a good time with her sister.

B) Her sister had an accident and she will have a surgical operation.

C) She is busy with her studies.

D) Her sister doesn't let Linda go because she doesn't like her friends.

Answer questions 8–9 according to the paragraph below.

What is communication? Communication is the transmission of information. All human beings need to communicate with each other to express their feelings and opinions such as their anger, disappointment, satisfaction, etc. Animals also need to communicate with each other to survive. When they're in danger, they need to contact with other members of the colony. They also need to communicate when they find the sources of food. However, they have different methods comparing humans. For example; bees have complex method to communicate with other members of the colony which is called "dancing". "Dancing" let other bees know where the flowers are. They can also measure the distance with this interesting dance.

8 **What can we understand from the paragraph?**

A) Communication means exchanging information.

B) Animals don't need to contact with each other to survive.

C) Humans don't need to communicate for expressing their anger.

D) Bees cannot understand the distance with dancing method.

9 **What cannot we understand from the paragraph?**

A) Bees have a system to communicate which is difficult to understand.

B) Humans and animals have different methods to communicate.

C) When animals are in danger, they need to contact with other members of the colony.

D) Bees don't use the interesting method called "dancing" to measure the distance.